

## Core Features of Teamwire

### Intro

Teamwire is a fast and intuitive enterprise messaging app to serve all your communication needs. The app provides a compelling set of features to improve the communication with colleagues and teams and increase the productivity. This whitepaper outlines the core features of the app.

### FAST MESSAGING

#### 1:1 and Group Messaging

Teamwire enables you to easily exchange instant messages with individuals as well as with groups and teams.

#### Real-Time Communication

Teamwire uses a specialized messaging protocol for mobile data networks. All messages and digital content are delivered in real-time.

#### Instant Push Notifications

Immediately receive all messages from colleagues and teams without the need to start the app (using Apple's APN, Google's GCM and Microsoft's notification service).

#### Visual Messaging Inbox

The app nicely displays all personal and group messages as well as status updates in a unified visual inbox, and thus enables very quick access.

### ADVANCED GROUP MESSAGING

#### Personal Groups

You can quickly define your own distribution lists to enable one-click group messaging and sharing with selected contacts (e.g. project team, management team, marketing, etc).

#### Multi-Thread Capable

For new topics you can simply start new chats, and thus avoid that different topics get mixed in one thread like with normal messaging apps.

#### Title Editing

You can change the title and profile image of group chats in order to easily distinguish

them in the inbox.

## **Team Channels**

The group chats can serve as permanent messaging channels for teams, projects, units, divisions or even specific topics.

## **Managed Groups and Chats**

Managed groups and associated managed chats are centrally configured and synchronized to users' devices. Chat members are managed and under full control of IT administrators.

## **Large Group Chats**

Teamwire offers group chats with unlimited members. Group chats can have several hundred chat members to ensure that important information quickly reaches a lot of users.

## **Broadcasting**

Group chats can be set to broadcasting to have dedicated one-way information channels. In these chats only selected people can write messages and all others just receive the information.

## **PROFESSIONAL CONTENT SHARING**

### **Video and Voice Messaging**

You can easily exchange video and voice messages with colleagues and teams.

### **Location, Calendar and Photo Sharing**

You can share links with previews, locations from a global venues database, calendar dates and multiple photos at once.

### **Polls and Surveys**

Teamwire provides polls for scheduling of meetings, collecting opinions, coordination of activities and fast surveys.

### **Document and File Sharing**

Users can easily share documents and files of any kind and view them directly in the app. Teamwire supports all popular file formats (e.g. PDF, PPT, DOC, XLS, Office).

### **Integration in File Sharing Solutions**

Teamwire integrates in leading enterprise file sharing solutions. Teamwire supports

Acronis, Novell Filr, Sharepoint, Box, Google Drive, Business Connector and many others.

## **Private Sharing**

Teamwire offers complete and easy privacy control. You only share in private groups with the colleagues you choose.

## **POWERFUL MESSAGING EXTENSIONS**

### **Read Receipts**

As soon as a colleague has read a message, a receipt appears in the chat. Read receipts even work perfectly for group chats and all its recipients.

### **Adding/Removing Chat Members**

You can easily add (or remove) multiple colleagues to ongoing chats. Added members will see the complete chat history. You can even add whole groups with one-click.

### **Chat and Content Search**

Teamwire allows you to search for chats and related content, in order to quickly find older communication with colleagues and teams.

### **Forwarding of Messages**

You can easily forward messages and digital content to other 1:1 and group chats, if other users should receive the same information.

### **Digital Content Overview**

Teamwire provides a structured digital content overview, which allows users to easily sort and display various content types of a chat (e.g. exchanged photos, files, videos).

### **Chat Administration and Admin Rights**

Teamwire offers a professional chat administration. Chat members can get administrator rights and writing privileges.

## **EASY CONNECTION**

### **Professional Profile Pages**

Employees can set up a personal profile page with all relevant information, so you can get details on who you are communicating with.

## **Automatically Connect Colleagues**

Our app integrates seamlessly into your address book and company directory, and automatically connects you with your colleagues.

## **Company Directory Based on Domain**

Colleagues are connected based on the domain of their email address. For each domain a company directory is created. If required, multiple domains can be linked to a directory.

## **Live Directory Search**

Teamwire's live search feature allows to search for contacts in the company directory and all its tenants. This becomes important for larger enterprises with thousands of users.

## **External Contacts and Secure Guest Access**

Teamwire also allows to securely message with external contacts like suppliers, customers and partners. You could even set up a secure guest access.

## **User, Role Based and Shared Accounts**

In addition to standard user accounts, Teamwire supports role based as well as shared accounts. This helps for employees and teams who work in shifts.

## **CROSS-PLATFORM AVAILABILITY**

### **Mobile, Tablet and Desktop App**

Teamwire's enterprise messaging app is available for all platforms. Teamwire offers apps for iPhone, iPad, Android, Windows, Mac and Linux.

### **Persistent and Synced Chats**

Chats on all devices are not only persistent but get immediately synced. Users can switch between devices anytime and easily continue the communication.

## **CUSTOMIZATION OF APP DESIGN**

### **Colors of Own Corporate Identity**

Businesses can change the main colors of the app to the colors of their own corporate identity.

## Company Logo in the App

Businesses can customize the app with their own corporate logo.

## ALERTING AND CRISIS COMMUNICATION

### Effective Alerting

With Teamwire powerful alerts can be sent. Alerts are priority messages designed to inform recipients of critical events, emergencies or crisis situations.

### Special Sound for Alerts

Alerts are received with a special alarm sound on the device in order to generate enough attention for a critical event or emergency.

### Visual Highlighting of Alerts

Alerts are visually highlighted and marked red everywhere in the app. Users always have an overview of all important and on-going alarms.

### Emergency Alarm - "Panic Button"

Teamwire provides an emergency alarm ("panic button") for instantly triggering an alert in situations where an employee can not type and every second counts.

## About Teamwire

Teamwire is a fast, intuitive and secure enterprise messaging app. Teamwire solves the Whatsapp problem of businesses, increases productivity and improves team communication in the messaging era. Users can send 1:1 and group messages, and exchange photos, videos, voice messages, locations, calendar dates, files and much more. Teamwire fully complies with strong European data protection and the GDPR, and is a completely encrypted solution. The service can be easily managed for the whole enterprise, supports leading MDM/EMM solutions and ensures company-wide compliance. Teamwire is available for all mobile and desktop platforms as a cloud, private cloud or on-premise solution. Leading enterprises like Sparkassen-Finanzgruppe, Barmer, NDR, SMS Group and the German State Ministry for Work use Teamwire.

For more information visit: <http://www.teamwire.eu>